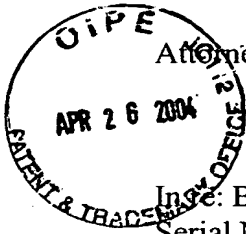


2155



Attorney's Docket No. 5577-222

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Baskey *et al.*

Confirmation No.: 7474

Serial No.: 09/693,268

Group No.: 2155

Filed: October 20, 2000

Examiner: T. Nguyen

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
SERVER BASED TYPE OF SERVICE CLASSIFICATION OF A
COMMUNICATION REQUEST

Date: April 22, 2004

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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APR 29 2004

Technology Center 2100

REQUEST FOR RECONSIDERATION

Sir:

Applicants provide the present Amendment to address the issues raised in the Office Action mailed January 23, 2004.

If any extension of time for the accompanying response or submission is required, Applicants requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

Remarks/Arguments begin on page 2 of this paper.